

Aqua Texas customers: 2.19 Midday 2021 Ice Storm Update

Feb 19, 2021

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Aqua Texas Customers:

Everyone in the Aqua family hopes you and your family are safe as you continue to endure the devastating effects of this week's historically severe weather conditions throughout Texas. We understand the water we provide is essential to your health and everyday quality of life. Our employees—who also live and work in communities damaged by the weather—are working long hours in challenging conditions to restore and maintain service to our customers. Aqua Texas is also receiving assistance from Aqua professionals in operations, engineering, customer service, communications and procurement in Pennsylvania and Illinois.

Our efforts to restore water service were hampered by electricity outages. Aqua operates many well water systems statewide that require electricity to deliver water to homes and businesses. Power outages and rolling brownouts that were carried out to manage electricity demand caused a loss of or intermittent power at many Aqua systems. In addition, there are systems where power and water service were previously restored and then lost service again because of intermittent power issues. If you currently have water service, Aqua recommends that you check your service line and home for leaks that may have developed. Additionally, we request that you conserve water as many systems are operating on reduced capacity.

As operators reach our sites and survey local impacts, we are providing updated information on the systems we serve throughout Texas. Please visit </our-states/texas.aspx> where we have provided information on the status, along with known issues we are addressing. Please understand that this list continues to evolve, and we will add information on known system issues to each posted version. Aqua will provide updates on our website and via our social sites two times each day. To report a specific issue or outage, please click the following link <https://arcg.is/0SGejb>. Your responses help us identify where issues exist so we can address them.

Included in this system list you will see boil water notices that Aqua has issued and will continue to do so. We realize that many customers may still be without water because of power outages or other factors, but when water service is restored, Aqua asks that you disinfect tap water by boiling it. Purify all water that could be ingested — through uses such as drinking, cooking, brushing teeth or making ice — by bringing it to a rolling boil for two minutes and letting it cool before consuming it. It is better that young infants and pregnant women use bottled or stored water instead of boiled tap water whenever possible for drinking and cooking until the boil water advisory is lifted. Aqua will test water samples and notify you when you no longer must boil water.

If you have not done so already, Aqua also asks that you [sign up for WaterSmart alerts](#), an automated service designed for quick, reliable communication about water quality and service in case of disruption. Aqua's WaterSmart alerts are delivered by phone, text or email.

Finally, Aqua reminds you that sub-freezing temperatures can cause household pipes to burst and quickly cause damage. If customers can locate the frozen area of a pipe, and if their home has power and water service, they can turn on a spigot and use a hand-held hair dryer (blow dryer) or heat tape to thaw the area. If this does not resolve the issue, contact a licensed plumber.

We appreciate your patience during this time and please stay safe. Thank you!

PDF of chart below [available here](#).

COUNTY	System Name	Issue	Reported	Water on	BWN Issued	BWN Lifted
Harris	12 Oaks Water Plant	Freeze Damage	2/16/2021	Partial	2/17/2021	
MONTGOMERY	Airport Heights	Power Outage	2/15/2021	Yes	2/15/2021	
HARRIS	Aldine Meadows	Power Outage	2/16/2021	Yes	2/16/2021	
Kerr	Aqua Vista	Power Outage	2/16/2021	Partial	2/16/2021	
MONTGOMERY	Arrowhead Lake_Frontier Lake	Freeze Damage - Conserve Water	2/15/2021	Partially	2/15/2021	
Parker	Ashcreek	Well Lines Frozen	2/19/2021	NO		
Fort Bend	Astro Niagra	Power Outage	2/15/2021	Yes	2/15/2021	
HARRIS	Atascocita	Power Outage/Main Break	2/16/2021	NO	2/16/2021	
HARRIS	Bammel Oaks 2	Frozen and Broken Lines.	2/17/2021	Yes	2/17/2021	
HARRIS	Bammel Oaks Estates No 1	Supplier Issue	2/17/2021	NO	2/17/2021	
HARRIS	Bammel Oaks Estates No 2	Power Outage/Freeze Damage	2/17/2021	Yes	2/17/2021	
Chambers	Barrow Ranch	On Generator	2/17/2021	Yes	2/17/2021	
Travis	Barton Creek Lakeside	Power Outage	2/14/2021	Yes		
Hays	Bear Creek	Power Outage/Freeze Damage	2/15/2021	NO	2/15/2021	
Kerr	Bear Paw	Power Outage	2/16/2021	Yes	2/16/2021	
McLennan	Behringer	Power Outage and Main Break	2/17/2021	Yes	2/17/2021	
HARRIS	Bergville Addition	Supplier Issue	2/17/2021	Yes	2/18/2021	
Brazoria	Bernard Acres	Power Outage/Freeze Damage	2/17/2021	Yes	2/17/2021	
HARRIS	Berry Hill Estates	Power Outage/Freeze Damage	2/17/2021	Yes	2/17/2021	
Bandera	Blue Medina	Power Outage/Freeze Damage	2/16/2021	NO	2/16/2021	
TARRANT	Blue Mound	Freze Damage	2/18/2021	Yes	2/18/2021	
HOOD	Blue Water Shores	Power Outage/Freeze Damage	2/17/2021	NO	2/18/2021	
Parker	Boling Ranch	Power Outage/Frozen Well	2/16/2021	NO	2/17/2021	
HOOD	Boynon	Power Outage/Freeze Damage	2/17/2021	Yes	NO	
Victoria	Brentwood	Power Outage/Freeze Damage	2/19/2021	Yes	2/12/2021	
Travis	Briarcreek	Supplier Issue (Manville) - Attempting to get Information from supplier.	2/16/2021	NO		
HARRIS	Brittmoore	Supply Issues/ Leaks - Please Conserve Water.	2/16/2021	Partial	2/17/2021	
MONTGOMERY	Brushy Creek	Power Outage	2/15/2021	Yes	2/15/2021	
Brazoria	Calico Farms	Power Outage/Frozen Lines	2/17/2021	NO	2/17/2021	
SAN JACINTO	Camilla Twin Harbor	Well Electrical Issue	2/17/2021	Yes	2/18/2021	
HARRIS	Candlelight Hills	Water Supply Issues	2/16/2021	Yes	2/16/2021	
HOOD	Canyon Crek	Frozen Main	2/19/2012	Yes	2/19/2021	
Comal	Canyon Lake Mobile Home Estates	Power Outage/Freeze Damage	2/16/2021	NO	2/15/2021	
Bexar	Canyon Springs	Power Outage/Freeze Damage	2/17/2021	NO	2/15/2021	

MONTGOMERY	Carriage Hills	Frozen lines at Plant	2/16/2021	Yes	2/16/2021
Henderson	Carrizo Water Company _Forest Grove	Power Outage/Freeze Damage	2/25/2021	NO	2/15/2021
Henderson	Carrizo Water Company _Forest Grove	Power Outage/Frozen Lines	2/17/2021	NO	2/17/2021
Polk	Cedar Point	Power Outage/Frozen Lines	2/17/2017	Yes	2/17/2021
Brazoria	Centennial Place	Power Outage/Frozen Lines	2/17/2021	NO	2/17/2021
Kerr	Center Point North	Power Outage	2/16/2021	Yes	2/16/2021
Kerr	Center Point Taylor	Power Outage	2/17/2021	Yes	2/17/2021
Hays	Chaparral	Power Outage/Freeze Damage	2/18/2021	NO	2/15/2021
Kerr	Cherry Ridge	Power Outage	2/16/2021	Yes	2/16/2021
Wise	Chisholm Springs	Power Outage	2/15/2021	Yes	2/17/2021
Denton	Cinnamon Ridge	Power Outage	2/15/2021	Periodically	2/17/2021
HARRIS	Classic Pines	Power Outage	2/16/2021	Yes	2/16/2021
MONTGOMERY	Clear Creek Forest Section 12	Power Outage/Freeze Damage	2/15/2021	Yes	2/15/2021
HARRIS	Colonial Hills	Freeze Damage/Main Break	2/16/2021	Yes	2/18/2021
Bandera	Comanche Cliffs	Power Outage	2/16/2021	Yes	2/16/2021
Hays	Copper Hills	Power Outage/Freeze Damage	2/19/2021	NO	2/15/2021
HARRIS	Country Club Green	On Generator	2/15/2021	Yes	2/16/2021
Brazoria	Country Creek Estates	Power Outage and Well Pump Failure	2/18/2021	NO	2/18/2021
Jefferson	Country Side	Low Pressure from Supplier	2/16/2021	Yes	2/16/2021
Medina	Country View	Power Outage/Freeze Damage	2/16/2021	NO	2/16/2021
HARRIS	Creeside Estates South	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
Marion	Crestwood	Power Outage/Frozen Lines	2/17/2021	NO	2/17/2021
MONTGOMERY	Crystal Forest	Power Outage/Frozen Lines	2/15/2021	NO	2/15/2021
HARRIS	Cypress Place	Power Outage/Freeze Damage	2/17/2021	Yes	2/17/2021
Kerr	Cypress Springs	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
Medina	Dancing Bear	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
Liberty	Dayton Creek	Power Outage/Freeze Damage	2/18/2021	Yes	2/18/2021
Liberty	Dayton Oaks	Freeze Damage	2/16/2021	Yes	2/18/2021
MONTGOMERY	Deckerwood	Power Outage/Frozen Lines	2/16/2021	Yes	2/17/2021
Parker	Deer Butte	Power Outage	2/15/2021	Yes	2/17/2021
MONTGOMERY	Deerwood	Power Outage/Broken Mains	2/16/2021	Yes	2/16/2021
Anderson	Dogwood East	Power Outage/Frozen Lines	2/17/2021	NO	2/17/2021
MONTGOMERY	Dogwood Hills	Electrical Controls Issue	2/17/2021	Partially	2/17/2021
Anderson	Dogwood North	Power Outage/Frozen Lines	2/17/2021	NO	2/17/2021
HARRIS	Dorsett	Power Outage/Freeze Damage	2/18/2021	Yes	2/18/2021

Wilson	Eagle Creek Ranch	On Generator/Returning Service	2/14/2021	NO	2/15/2021
Bandera	Elmwood	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
MONTGOMERY	Enchanted Forest	Power Outage/Frozen Pipes	2/15/2021	Yes	2/15/2021
Kerr	Erlund Subdivison	Power Outage/Leaks	2/17/2021	NO	2/17/2021
Bexar	Estates of Stonegate	Power Outage/Freeze Damage	2/20/2021	NO	2/15/2021
HARRIS	Estates of Willow Creek	Well Pump Failure/Still some electrical issues.	2/15/2021	Partial	
HARRIS	Fairway Crossing	Power Outage/Main Break	2/16/2021	Yes	2/16/2021
Kerr	Falling Water	Power Outage/Freeze Damage	2/16/2021	Partial	2/16/2021
Parker	Flat Rock	Power Outage	2/16/2021	Periodically	2/17/2021
Parker	Flat Rock	Power Outage/Frozen Well	2/16/2021	Periodically	2/17/2021
Brazoria	Flora 7	Power Outage/Frozen Lines	2/17/2021	NO	2/17/2021
MONTGOMERY	Forest Wood	Power Outage/Frozen Lines	2/15/2021	Yes	2/15/2021
Kerr	Four Seasons	Power Outage\Leaks	2/16/2021	NO	2/16/2021
Denton	Foxbane	Power Outage	2/15/2021	Periodically	2/17/2021
Cooke	FRF	Power Outage	2/15/2021	Periodically	2/17/2021
Fort Bend	Fulbrook	On Generator	2/16/2021	Yes	
MONTGOMERY	Grand Estates	Frozen Lines	2/16/2021	Yes	2/17/2021
Hays	Granite Creek	Power Outage/Freeze Damage	2/21/2021	NO	2/15/2021
Chambers	Gray Utilities	Freeze Damage - Conserve Water	2/17/2021	Yes	2/17/2021
Somervell	Greenfields on Squaw Creek	Power Outage/Freeze Damage	2/15/2021	Yes	2/17/2021
HARRIS	Greenwood Village	Power Outage/Freeze Damage	2/17/2021	Yes	2/17/2021
Kerr	Guadalupe Heights	Power Outage/Freeze Damage	2/17/2021	Yes	2/17/2021
Chambers	Hackberry	Power Outage	2/17/2021	Yes	2/17/2021
Denton	Hanby Acres	Power Outage	2/15/2021	Periodically	2/17/2021
Gillespie	Harper City	Power Outage/Freeze Damage	2/16/2021	NO	2/16/2021
Gillespie	Harper Road Estates	Power Outage/Freeze Damage	2/16/2021	NO	2/16/2021
Brazoria	Hastings	Power Outage/Frozen Lines	2/17/2021	Yes	2/17/2021
Wise	Hawk Ridge	Power Outage/Feeze Damage		Yes	2/17/2021
Grayson	Heritage Acres	Power Outage	2/15/2021	Yes	2/17/2021
TARRANT	Heritage Oaks	Frozen Sensor	2/13/2021	Yes	No
HARRIS	Heron Lakes	Power Outage/Frozen Lines	2/16/2021	Partially	2/17/2021
MONTGOMERY	Hidden Forest	Power Outage/Frozen Lines	2/15/2021	NO	2/18/2021
Denton	Hidden Valley	Power Outage	2/15/2021	Periodically	2/17/2021
Henderson	High Point	Power Outage	2/15/2021	NO	2/17/2021
Wise	Highland Meadows	Power Outage	2/15/2021	Yes	2/17/2021
Henderson	Highpoint	Power Outage/Frozen Lines	2/17/2021	NO	2/17/2021

Travis	Hill Country NW Cherry Hollow	Power Outage	2/15/2021	Yes	
Kerr	Horseshoe Oaks	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
HARRIS	Hunters Village	Power Restored\Electrical Damage to Plant.	2/16/2021	NO	2/16/2021
HOOD	Hunterwood	Power Outage/Freeze Damage	2/19/2021	NO	2/19/2021
HARRIS	Imperial Valley	Power Outage/Main Break	2/17/2021	NO	2/16/2021
MONTGOMERY	Indigo Ranch	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
HARRIS	Industrial Utilities	Supplier Issue (Houston)	2/17/2017	Yes	2/18/2021
Kerr	Ingram	Leaks on service lines and mains slowing recovery	2/16/2021	Partial	2/16/2021
Kendall	Kendall Pointe	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
Harris	Kenwood	Power Outage/Freeze Damage		No	
Parker	Kinbrook	Power Outage/Freeze Damage	2/17/2021	Yes	NO
Wise	Kings Rest	Power Outage	2/15/2021	Yes	2/17/2021
HARRIS	Kitzwood Subdivision	Power Outage/Freeze Damage	2/17/2021	Yes	2/17/2021
Parker	La Junta	Freeze Damage	2/18/2021	Yes	2/17/2021
MONTGOMERY	Laird Estates	Power Outage/Freeze Damage	2/16/2021	NO	2/16/2021
Travis	Lake Cliff on Lake Travis	Power Outage	2/15/2021	Yes	
MONTGOMERY	Lake Conroe Village	Booster Pump issues	2/18/2021	NO	2/19/2021
HOOD	Lake Country Acres	TBD	2/17/2021	NO	2/19/2021
MONTGOMERY	Lake Creek Forest	Please Conserve Water	2/16/2021	Yes	2/16/2021
Polk	Lake Livingston Village	Power Outage	2/15/2021	Yes	2/15/2021
Henderson	Lake Palestine	Power Outage	2/25/2021	No	2/15/2021
Henderson	Lake Utilities	Power Outage/Frozen Lines	2/17/2021	NO	2/17/2021
Fort Bend	Lakes of Mission Grove	Power Outage/Freeze Damage	2/17/2021	Yes	2/17/2021
HARRIS	Lakes of Rosehill	Freeze Damage - Conserve Water	2/17/2021	Partially	2/17/2021
Bandera	Lakewood	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
Brazoria	Las Playas	Power Outage	2/15/2021	Yes	2/15/2021
Parker	Lazy Bend	Power Outage/Freeze Damage	2/13/2021	Yes	No
Liberty	Leaning Towering Oaks	Power Outage/Frozen lines at Plant	2/16/2021	Partial	2/16/2021
Hays	Leisurewood	Freeze Damage - Conserve Water	2/22/2021	Partially	2/15/2021
TARRANT	Linkwood	Power Outage/Frozen Well	2/16/2021	Yes	2/17/2021
Kerr	Loma Vista	Power Outage/Freeze Damage	2/16/2021	Partial	2/16/2021
Kimble	London	Power Outage/Freeze Damage	2/17/2021	NO	2/17/2021
HOOD	Long Creek	Frozen Sensor	2/15/2021	Yes	No
HARRIS	Marks Glen	Broken Plant Line	2/17/2021	NO	2/17/2021

HARRIS	Mary Francis	Power Outage/Freeze Damage	2/16/2021	Yes	2/17/2021
Liberty	Maywood Acres	Power Outage	2/17/2021	Partial	
Hays	Meadow Woods	Power Outage/Freeze Damage	2/23/2021	Yes	2/15/2021
Brazoria	Meadowland Subdivision	Power Outage/Freeze Damage	2/18/2021	Yes	2/18/2021
Brazoria	Meadowview Subdivision	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
HARRIS	Mobile Home Estates	Freeze Damage	2/17/2021	NO	2/18/2021
Travis	Mooreland	Power Outage/Freeze Damage	2/24/2021	NO	2/15/2021
Brazoria	Mooreland Subdivision Blks 1 - 4	Power Outage/Frozen Lines	2/17/2021	NO	2/17/2021
Hays	Mountain Crest	Power Outage/Freeze Damage	2/25/2021	Yes	2/15/2021
Travis	Nighthawk	Conservation Needed	2/17/2021	Yes	2/17/2021
McLennan	North County	Power Outage & Main Break	2/17/2021	Yes	2/17/2021
HARRIS	North Woods Estates	Power Outage/Freeze Damage	2/17/2021	Yes	2/17/2021
Gillespie	Northwest Hills Fredericksburg	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
Kerr	Northwest Hills Kerrville	Power Outage/Freeze Damage	2/16/2021	Partial	2/16/2021
Brazoria	Oak Bend	Power Outage	2/15/2021	Yes	2/15/2021
Matagorda	Oak Hollow	Power Outage/Frozen Lines	2/17/2021	Yes	2/17/2021
HARRIS	Oak Manor	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
Hays	Oak Meadows	Power Outage/Freeze Damage	2/26/2021	NO	2/15/2021
Liberty	Oak Meadows 2&3	Power Outage & Frozen Lines	2/15/2021	Yes	2/15/2021
MONTGOMERY	Oakwood Acres	Power Outage/Frozen Lines	2/16/2021	Partially	2/16/2021
HARRIS	Oakwood Village	Limited Capacity - Conserve Water	2/16/2021	Yes	2/16/2021
Wise	Old Chisholm	Power Outage	2/15/2021	Yes	2/17/2021
MONTGOMERY	Old Egypt	On Generator	2/16/2021	Yes	--
Travis	Onion Creek	Power Outage/Freeze Damage	2/27/2021	YES	2/15/2021
Brazoria	Palm Crest	Power Outage/Frozen	2/16/2021	Yes	2/16/2021
Brazoria	Palmetto Subdivision	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
HARRIS	Park Forest	Frozen & Cracked Boosters	2/15/2021	NO	
Kerr	Park Place	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
Llano	Pecan Utilities	Supplier Issues	2/18/2021	Yes	
Kerr	Pecan Valley	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
HARRIS	Peek Road	Power Outage	2/17/2021	Yes	2/17/2021
Henderson	Phoenix	Power Outage/Freeze Damage	2/17/2021	Partial	2/18/2021
HARRIS	Pine Trails	Power Outage	2/14/2021	Yes	2/14/2021
MONTGOMERY	Pine Vista	Broken Water Line	2/16/2021	NO	2/16/2021
MONTGOMERY	Piney Point	Frozen pipes	2/16/2021	Yes	2/16/2021
Chambers	Plantation on Cotton Bayou	On Generator	2/17/2021	Yes	--
Brazoria	Pleasant Meadow	Power Outage & Frozen Well lines	2/16/2021	NO	2/16/2021

Brazoria	Pleasantdale	Freeze Damage	2/17/2021	NO	2/18/2021
Denton	Ponder	Power Outage/Frozen Lines	2/17/2021	Yes	2/17/2021
Trinity	Port Adventure	Power Outage/Frozen Lines	2/15/2021	Yes	2/15/2021
Wharton	Pyssen Live Oak	Power Outage	2/14/2021	Yes	2/15/2021
Brazoria	Qual Meadows	Power Outage/Frozen Lines	2/17/2021	NO	2/17/2021
JOHNSON	Rancho Villa	Frozen Sensor	2/13/2021	Yes	No
Kerr	Real Oaks	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
Wise	Reatta Estates	Power Outage	2/15/2021	Periodically	2/17/2021
HARRIS	Redwood	Power Outage	2/16/2021	Yes	2/16/2021
Burnet	Rio Ancho	Freeze Damage - Conserve Water	2/15/2021	Yes	
HOOD	River Country Acres	Power Outage/Freeze Damage	2/17/2021	Yes	NO
Travis	Rivercrest	Conservation Needed	2/17/2021	Yes	2/17/2021
Fort Bend	Riverwood	On Generator	2/15/2021	Yes	2/15/2021
HOOD	Rock Harbor	Power Outage/Freeze Damage	2/17/2021	NO	2/18/2021
HARRIS	Rolling Oaks	Power Outage/Freeze Damage	2/17/2021	NO	2/18/2021
Fort Bend	Rose Meadows	On Generator	2/17/2021	Yes	2/15/2021
Kerr	Saddlewood	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
Bandera	San Julian Creek Estates	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
Parker	Sandy Acres	Freeze Damage	2/18/2021	No	2/17/2021
HOOD	Sandy Beach	Power Outage/Freeze Damage	2/14/2021	Yes	No
Travis	Sandy Creek Ranches	Well Pump Failure - Uable to get repair trucks to site.	2/14/2021	Partial	
Brazoria	Sandy Ridge	Power Outage/Frozen Lines	2/17/2021	Yes	2/17/2021
Denton	Saratoga Estates	Power Outage	2/15/2021	Periodically	2/17/2021
TARRANT	Savanna	Power Outage	2/15/2021	Periodically	2/17/2021
Comal	Scenic Heights	Power Outage/Freeze Damage	2/28/2021	NO	2/15/2021
MONTGOMERY	Shadow Bay Water	Power Outage	2/15/2021	Yes	2/16/2021
Fort Bend	Shadow Grove	Leak on well header	2/15/2021	Partial	2/15/2021
Travis	Shady Hollow	Power Outage/Freeze Damage	3/1/2021	Yes	2/15/2021
Brazoria	Sharondale	Power Outage/Frozen Lines	2/17/2021	Yes	2/17/2021
Hays	Sierra West	Power Outage/Freeze Damage	3/2/2021	NO	2/15/2021
TARRANT	Silver Creek	Power Outage	2/15/2021	Periodically	2/17/2021
Liberty	South Dayton Oaks	Power Outage/Frozen Lines	2/16/2021	No	2/16/2021
Brazoria	South Meadows East	Power Outage/Frozen Lines	2/17/2021	NO	2/17/2021
Brazoria	South Meadows West	Power Outage/Frozen Lines	2/17/2021	NO	2/17/2021
Hays	Southwest Territory	Power Outage/Freeze Damage	3/3/2021	NO	2/15/2021
HARRIS	Spring Creek	Power Outage/Main Frozen & Broke	2/16/2021	Yes	2/16/2021
Denton	Spring Hill	Power Outage	2/15/2021	Periodically	2/17/2021
Parker	Springtown	Power Outage	2/15/2021	Periodically	2/17/2021
Somervell	Squaw Creek	Power Outage/Frozen Lines	2/17/2021	No	TBD

Brazoria	Sterling Estates	Power Outage/Frozen Lines	2/17/2021	Yes	2/17/2021
Parker	Stone Valley Farms	Freeze Damage	2/18/2018	Yes	2/17/2021
HARRIS	Summer Lake Ranch	Broken 8 inch main/Generator Issue	2/16/2021	Yes	2/16/2021
Denton	Sun Valley Farms	Freeze Damage	2/18/2021	Yes	2/18/2021
HOOD	Sunchase Meadows	Power Outage/Freeze Damage	2/17/2021	NO	2/18/2021
HOOD	Sunset Acres	Power Outage/Freeze Damage	2/17/2021	Yes	NO
Wise	Sunshine Meadows	Several Leaks Slowing Recovery	2/16/2021	Partially	2/17/2021
Parker	Tanglewood	Freeze Damage - Conserve Water	2/15/2021	Yes	2/17/2021
HARRIS	Tasfield	Supplier Issue (Houston)	2/17/2021	Yes	2/18/2021
Kendall	Ten West Ranches	Power Outage/Freeze Damage	2/16/2021	NO	2/16/2021
TARRANT	The Resort at Eagle Mountain	Power Outage	2/16/2021	Yes	2/16/2021
Matagorda	Tidewater Oaks	Power Outage/Frozen Lines	2/17/2021	Yes	2/17/2021
Parker	Timbercreek	Power Outage	2/15/2021	Periodically	2/17/2021
MONTGOMERY	Timberloch Water	on Generator	2/15/2021	Yes	2/15/2021
Denton	Trail Creek	Power Outage	2/15/2021	Partial	2/17/2021
Chambers	Trinity Cove	Power Outage	2/17/2021	Yes	2/17/2021
MONTGOMERY	Turtle Creek	Main Break in the System	2/15/2021	NO	2/15/2021
Brazoria	Village Trace	Power Outage/Frozen Lines	2/17/2021	NO	2/17/2021
Brazoria	Wagon Wheel	Frozen Lines	2/17/2021	No	2/17/2021
JOHNSON	Walden Estates	Power Outage/Loss of Pressure	2/17/2021	Yes	2/19/2021
Kendall	Walnut Hills	Power Outage/Freeze Damage	2/16/2021	Partial	2/16/2021
MONTGOMERY	Walnut Springs	Main Break in the System	2/15/2021	NO	2/15/2021
HARRIS	Walraven Subdivision	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
Grimes	West Magnolia	Power Outage/Frozen Lines	2/16/2021	Patially	2/16/2021
Gillespie	West Oak Heights	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
Brazoria	Westwood	Power Outage/Frozen Lines	2/17/2021	Yes	2/17/2021
Brazoria	Weybridge	Power Outage/Frozen Lines	2/17/2021	NO	2/17/2021
MONTGOMERY	White Oak Ranch	Well Pump Failed	2/15/2021	NO	2/18/2021
Denton	Willow Wood_Meadow Vista	Power Outage/Freeze Damage	2/18/2021	Parially	
MONTGOMERY	Wilshire Subdivision	Power Outage/Freeze Damage	2/16/2021	Yes	2/16/2021
Hays	Woodcreek Phase I	Freeze Damage - Conserve Water	3/4/2021	Up/Down	2/15/2021
Hays	Woodcreek Phase II	Power Outage/Freeze Damage	3/5/2021	Yes	2/15/2021